

Hyatt Regency Grand Cypress

HEALTH AND SAFETY PRECAUTIONS

ARRIVAL EXPERIENCE

- Contactless check-in at the front desk with protective barriers
- Queuing system for lines
- Self-parking only - valet closed in the short-term
- Bell carts are available and are sanitized after each use

GUESTROOM

- All of our guestrooms and suites will have a resting period of 48 hours prior to being assigned to another guest for use
- Upon completion of cleaning a guestroom, every room will be disinfected using the Clorox Total 360 electrostatic sprayer - killing all viruses including SARS-CoV-2
- Contactless delivery of guest requested items

SANITATION

- Hand sanitizer stations and disinfectant wipes are prominently placed throughout the resort
- Public spaces are being cleaned frequently during the day and evening
- Total resort disinfection using the Clorox Total 360 electrostatic sprayer - killing all viruses including SARS-CoV-2



FOOD AND BEVERAGE

- Dining spaces have been modified to allow for limited touch and proper social distancing
- All hard touch surfaces are cleaned frequently with hospital grade disinfectants
- Self-service buffets have been eliminated
- One-time use menus in restaurants

COLLEAGUES

- Daily health screening include temperature checks for all colleagues
- Protective masks and other PPE

EVENTS

- Meeting rooms will be set according to social distancing guidelines - allowing for additional spacing between seated guests
- Additional hand sanitizer and disinfectant wipes available throughout the meeting and event space
- Self-service buffets have been eliminated. Custom menus featuring attendant-only served buffets, plated meals, receptions and coffee breaks available

ACTIVITIES AND AMENITIES

- All social distancing measures and guidelines will be practiced at the pool and fitness center
- The fitness center equipment, bikes and outdoor beach sports will be disinfected on a continuous basis



Above is subject to change

